Release Notes

Release Date: 2/8/2022

ADMIN

- BUG FIXES
  - Removed the search filter for Trailers.
  - Resolved an issue with saving a driver if a Driver Group does not exist.

GAUGE

- FEATURES
  - Added a new report called, "Drivers Used," that details the percentage of drivers who drove during a specific period of time. See image, "Drivers Used Report."
  - Updated the carrier pay in the Load Revenue and Load Review reports to better reflect brokerage margins.
  - Updated the stop on-time dispositions to improve the accuracy of on-time percentages.

IDENTITY

- FEATURES
  - Improved page styling for overall design consistency.
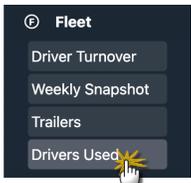 - Linked the Help button to Zendesk Guide. See image, "IDENTITY Help."

RELAY

- FEATURES
  - Added a subject line to Send Message API.
  - Added the "uncertified" statement with acknowledgement to "HOS Clocks" in User Settings. See image, "HOS Clock Uncertified Statement."
  - Added visibility if hours of service (HOS) clocks are off in the Driver Card. See image, "HOS Clock on the Driver Card."
  - Linked the Help button to Zendesk Guide. See image, "RELAY Help."
- BUG FIXES
  - Resolved an issue with the browser refreshing and keeping and showing the correct state.
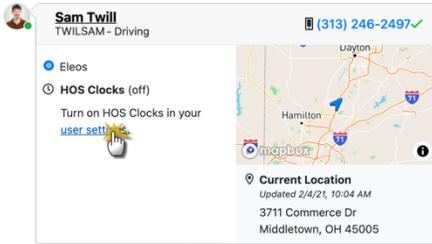 - Updated the styling of the scroll bar in Group Message.

TORQUE

- FEATURES
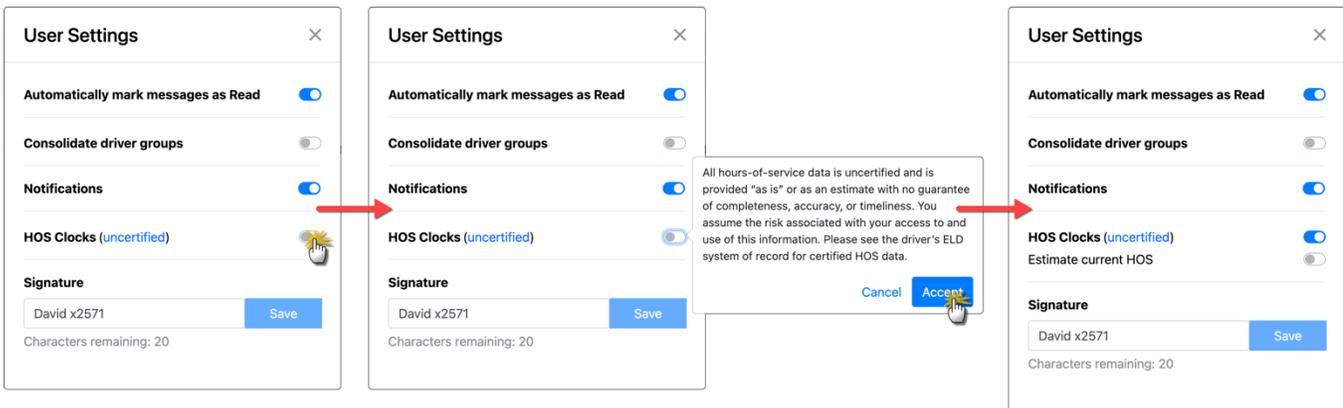 - Added a retry for Eleos forwarding messages if the an endpoint is unavailable.

We value your feedback! If you have a question about a product or feature, or have something to share with the team, please contact your Motorcity Systems representative or send an email to support@motorcity.systems.
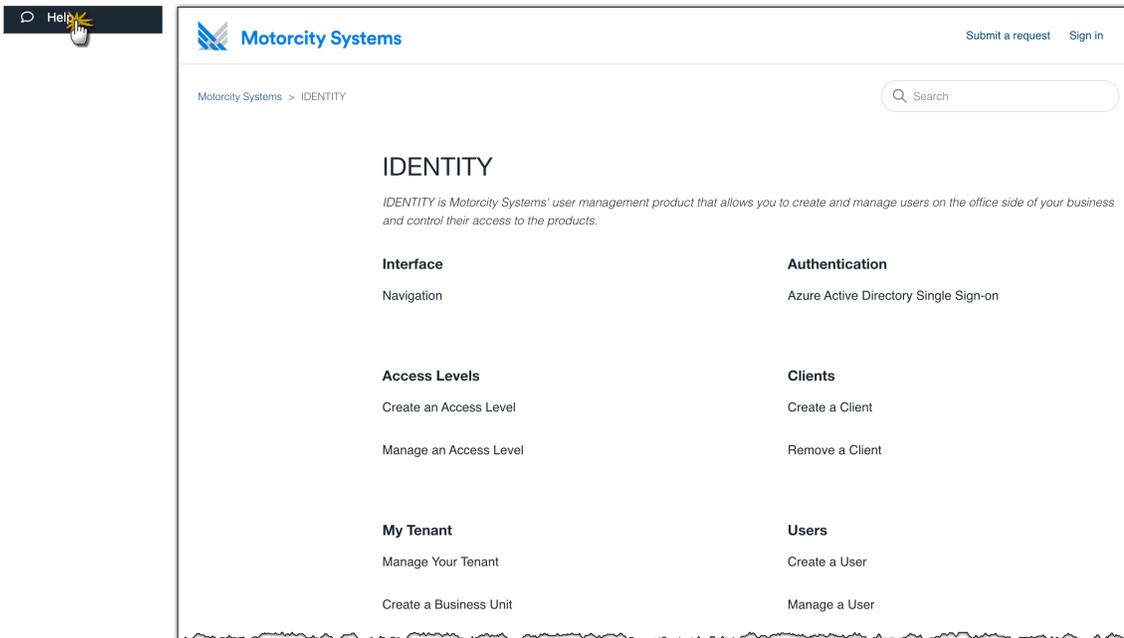
Drivers Used Report

HOS Clock on the Driver Card

HOS Clock Uncertified Statement

IDENTITY Help

Help
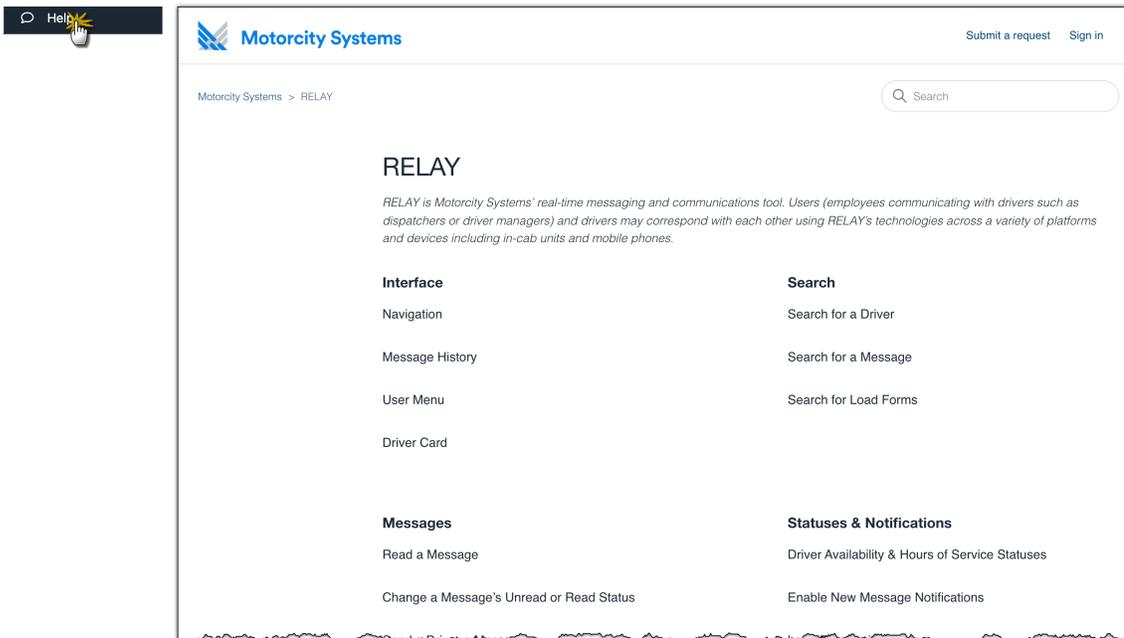
Motorcity Systems

Submit a request   Sign in

Motorcity Systems > IDENTITY

Search

IDENTITY

IDENTITY is Motorcity Systems' user management product that allows you to create and manage users on the office side of your business and control their access to the products.

Interface

Navigation

Authentication

Azure Active Directory Single Sign-on

Access Levels

Create an Access Level

Manage an Access Level

Clients

Create a Client

Remove a Client

My Tenant

Manage Your Tenant

Create a Business Unit

Users

Create a User

Manage a User

RELAY Help

Help

Motorcity Systems

Submit a request   Sign in

Motorcity Systems > RELAY

Search

RELAY

RELAY is Motorcity Systems' real-time messaging and communications tool. Users (employees communicating with drivers such as dispatchers or driver managers) and drivers may correspond with each other using RELAY's technologies across a variety of platforms and devices including in-cab units and mobile phones.

Interface

Navigation

Message History

User Menu

Driver Card

Search

Search for a Driver

Search for a Message

Search for Load Forms

Messages

Read a Message

Change a Message's Unread or Read Status

Statuses & Notifications

Driver Availability & Hours of Service Statuses

Enable New Message Notifications